



你的生活知己

## DEXIN CHINA HOLDINGS COMPANY LIMITED

德信中国控股有限公司

(the “Company”)

*(A company incorporated in the Cayman Islands with limited liability)*

**(Stock Code: 2019)**

### PROCEDURES FOR SHAREHOLDERS TO SEND ENQUIRIES TO THE BOARD

Shareholders may send their enquiries and concerns to the board of directors of the Company (the “**Board**”) by addressing them to the principal place of business of the Company in Hong Kong at Room 1901, 19/F Lee Garden One, 33 Hysan Avenue, Causeway Bay, Hong Kong by post or email to Ms. Chau Hing Ling at Anita.Chau@vistra.com and Ms. Feng Xia at fengxia@dexingroup.com, for the attention of the company secretary of the Company (the “**Company Secretary**”) and the Company, respectively.

Upon receipt of the enquiries, the Company Secretary will forward:

1. communications relating to the matters within the Board’s purview to the executive directors of the Company;
2. communications relating to matters within a Board committee’s area of responsibility to the chairman/chairlady of the appropriate committee; and
3. communications relating to ordinary business matters, such as suggestions, enquiries and complaints, to the appropriate management of the Company.

*Note: If there is any inconsistency between the English and Chinese versions of this document, the English version shall prevail.*